

Refund Policy

2024 Let's Fish Lake Mac Fishing Competition

Thank you for entering Let's Fish Lake Mac. We are committed to providing a high-quality event and ensuring your satisfaction. Please read our refund policy carefully to understand your rights and responsibilities.

1. Eligibility for Refunds: Your brag mat and sticker must be in its original condition and packaging to be eligible for a refund. For entrants under 16 who have registered for the Berkley Fishin Squad your cap and soft plastic fishing lures must be in original condition and packaging to be eligible for a refund. Refunds are applicable within 30 days from the date of purchase.

Refunds will not be given for unseen weather conditions, competitor work commitments, competitor sporting commitments or change of mind.
2. Returns Process: To initiate a return, please get in touch with our customer support team at info@letsfishlakemac.com.au or 0457 481 644.
3. Timeframe for Returns: Returns must be initiated within 30 days of the date of purchase. Late returns may not be accepted.
4. Condition of Returned Items: Items must be returned in their original condition, unused, and with all tags and packaging intact. We reserve the right to refuse refunds for items not meeting these criteria.
5. Refunds: Refunds will be issued to the original payment method.
6. Canceling a Refund: In certain circumstances, we reserve the right to cancel a refund if new information emerges that proves the customer's claim invalid. Customers will be notified promptly, and an explanation will be provided.
7. Compliance with Laws: Our refund policy complies with the Australian Consumer Law (ACL) and other relevant consumer protection laws.
8. Contact Information: For any refund questions or concerns, please get in touch with our customer support team at info@letsfishlakemac.com.au or 0457 481 644.
9. Policy Updates: We reserve the right to update and modify this refund policy as needed.

 - Any changes will be effective immediately upon posting on our website.
 - By entering Let's Fish Lake Mac you acknowledge and agree to the terms outlined in this refund policy.